



Alice Evitt Bandy
President

Phil Erli
Executive
Vice President

September 16, 2015

Dear Customer,

Please read this important notice about "The Ringgold Telephone Company Long Distance" service you currently receive. This service, sometimes also referred to as "Toll", is the service that enables you to make non-local calls.

On November 1, 2015 Ringgold Telephone Company Long Distance will transfer your account to its affiliate RTC Solutions, Inc. Long Distance. Effective on that day, any long distance calls you make will be carried by RTC Solutions, Inc. Long Distance and billed to you on your Ringgold Telephone Company local exchange bill. After the effective date, the charge for this service will be a flat fee of \$5.00 which allows you to make unlimited domestic long distance calls. Your international calls, including international blocking if activated, will be unaffected by this change. You will be notified via mailing or bill insert of any rate changes that may occur after the transfer date.

Any service or rate issues you may have regarding your service prior to the transfer date will be handled by Ringgold Telephone Company using existing procedures.

Unless you opt otherwise before that date, you will be transferred to RTC Solutions, Inc. Long Distance service on November 1, 2015. You may choose a different carrier should you wish to select an alternative long distance provider by contacting Ringgold Telephone Company at the number(s) listed below. Ringgold Telephone Company Long Distance will pay any carrier change fees associated with this transaction. Please note that this change will occur even for those subscribers who have a preferred carrier freeze on their accounts. You will need to contact Ringgold Telephone Company to re-establish your carrier freeze after the transfer date.

Any questions you may have about this transaction can be referred to our Customer Care Department at 706-965-1234.

Sincerely,

RTC Customer Care